

DECEMBER 2021

PRIVACY STATEMENT

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Privacy Statement

This Privacy Statement is the Policy of the Netlogix group operating entities (being: Netlogix Limited, Netlogix Supply Chain Solutions Limited, Netlogix Warehousing Limited and Netlogix Australia Pty Limited, referred to as “Netlogix”).

In this Privacy Statement we explain which data we collect, what we do with it and what your rights are. We will always process your personal data in accordance with the current legislation and regulations on personal data, including the General Data Protection Regulation (EU), the Privacy Act 2020 (NZ), the Telecommunications Act 2001(NZ), the Australian Privacy Act 1988 (Cth) and the Australian Privacy Principles set out in that Act

This Statement may be amended over time; we therefore recommend that you check its content regularly. This Privacy Statement dates from December 2021.

Netlogix will not process your personal data for any purpose other than those set out below, with which it has to be consistent. This personal data will not be stored longer than is necessary for the purpose for which it has been collected unless a legal retention obligation applies.

Netlogix processes your personal data on the basis of your prior consent to that effect, where such processing is necessary in order to prepare or fulfil an agreement, where Netlogix is legally obliged to do so or where Netlogix has a legitimate interest in doing so. If you have given consent for the processing of your data, you have the right to withdraw that consent any time. If such processing was based solely on your consent, it will cease immediately when you withdraw your consent.

Collecting and using information

Personal Information is information that identifies an individual.

Generally, the Personal Information Netlogix collects about customers includes but not limited to; name, gender, mailing and/or physical address, delivery address, contact details, payment, credit and billing information, and e-mail addresses.

Netlogix may also collect Personal Information about contractors, suppliers and their employees (including business name and address and contact details); and potential and new employees (including names, addresses, contact details, employment and academic histories and the names of their referees).

Without the above details, Netlogix and its subsidiaries would not be able to carry on its business and provide services to its customers.

Netlogix collects, holds and uses information:

- A. To provide customers with the services they have requested.
- B. To source and settle payments with suppliers for the services provided.
- C. For billing and accounting purposes.
- D. To enable us to answer their enquiries.
- E. For verifying their identity for security purposes.
- F. For marketing our services and products.
- G. Information which does not identify any individual may be used in a general way by us or third parties, to provide class information, for example relating to demographics or usage of a particular web page or service.

Personal data received from suppliers and customers

By application to Netlogix via the contact details listed on the Netlogix website, you can request to become a customer or supplier whereupon you will have access to our online customer or carrier portal. To become a customer or supplier we ask you to provide your contact details. We need this data to follow up your requests for information, quotations and shipments. This data is stored in our data servers in New Zealand.

Technology is used to collect information about traffic through Netlogix's website and customer and carrier portal sites. However, Netlogix cannot identify individuals from that information. Netlogix uses the information gathered to make the site more user-friendly and relevant for the needs of users.

Your Shipment

Once you have requested a shipment as a Customer you can receive shipment notifications by SMS or email, provided that you have indicated in advance that you wish to receive them. Netlogix will also send you the emails necessary to dispatch a requested quotation to you, to confirm your shipment and to answer any of your questions.

Invoices

Netlogix mainly uses e-invoicing, which means we send you our invoices digitally. Shipment, customer and invoice data is stored in accordance with the legal retention periods.

Collecting and using information (cont.)

Customer and Supplier Surveys

From time to time Netlogix sends customer and supplier surveys so we can continuously improve our products and services for you. We process your name, e-mail, phone-number, company and the content of the feedback you provide via these surveys, and we share it internal with the relevant teams, depending on the questionnaire. We might contact you in order to clarify things if needed.

Visitors to the Business Site

To be able to guarantee the security of visitors to Netlogix's business site, we use camera images and registration lists. This concerns a legitimate interest on the part of Netlogix.

Netlogix's business sites are monitored by means of camera images in order to be able to combat crime, fraud and procedural compliance. It is therefore possible that you are filmed when you visit our business site. These camera images are stored for a maximum of four weeks after filming them unless an incident has occurred. In that case the relevant images are stored until the incident has been handled.

To make sure that Netlogix is aware of the number of people (including visitors) present at its business site at any time, we make use of a registration list for visitors. Each visitor must fill in this registration list, stating their name, company telephone number, car registration number and time of arrival and departure. In the event that any emergency occurs, Netlogix will be able to check on the basis of these registration lists which visitors are still in the building or on the site. The registration lists are kept for four weeks.

Mobile Applications

The mobile applications are used as part of our customer offerings and are designed to provide insight to the progress of cargo once it has left the supplier site until it is delivered to the customer site.

The Personal Data information we may collect via a mobile application includes but not limited to:

- First and Last name
- Contact Details
- Address
- Email Address
- Geographic location
- Time zone
- Photo uploads

To gather this information the application may request access to the device's camera, GPS and camera roll. This information enables real-time feedback on status of customer orders, to improve predictive software and to provide insight in the cause of differences between planned and actual delivery routes. Once the information is sent to Netlogix it is stored securely and will be used to provide value add back to Netlogix customers. Users are able to change their permissions access via their device's settings.

Security of personal data

Netlogix uses appropriate technical and organizational measures to ensure that personal data which is held about an individual or business is well protected, and to keeps this information accurate and up-to-date. Personal information is stored either electronically or in hard copy and appropriate information security measures are in place to protect this information from risks such as misuse, unauthorised access, or disclosure.

Netlogix's website does not provide facilities for the secure transmission of information across the Internet. Users should be aware that there are inherent risks transmitting information across the Internet.

Sharing personal data with international parties and/or third countries

If you are located outside New Zealand and you choose to provide information to us, please note that we transfer the information, including your personal data, to New Zealand to process it (also) there.

Netlogix will share your personal data with other parties in specific cases only, for example when this is necessary for the implementation of the agreement, when this is legally obliged or is requested by a competent authority, when you have given permission to do so or if Netlogix has a legitimate interest in doing so.

Please note, if you contact us by e-mail, the content will be screened on malicious content by, and stored at, an external party located in New Zealand.

Contacts

For further information about this privacy statement, your rights or the processing of your personal data in other respects you can contact the Netlogix Privacy Officer for your region directly via the following contact details:

Netlogix Privacy Officer Netlogix New Zealand

Level 2, 632 Great South Road Ellerslie,
Auckland 1051
NEW ZEALAND

privacy@netlogix.co.nz

+64 (0)9 580 2685

Netlogix Privacy Officer Netlogix Australia

Suite 16, 56 Church Avenue, Mascot,
Sydney, NSW 2020
AUSTRALIA

privacy@netlogix.com.au

+61 (0)41 028 4092

Changes to this privacy statement

We keep our Privacy Statement under regular review, and we reserve the right to modify this Privacy Statement from time to time to reflect changes in the law, our use of information and other business activities and the services that we provide. If the changes do not disadvantage you, we may notify you of the changes by publishing an updated version of this Privacy Statement on our website and it is your responsibility to review the current version of this Privacy Statement when you use our website.

If we make any other changes, we will take additional steps to bring the changes to your attention, such as by providing you with notice of our updated Privacy Statement with a notice on our website, online customer or carrier portal or by other direct communication, such as email.

By continuing to use this website and/or our online customer and carrier portal after such changes have been made you are deemed to accept our updated Privacy Statement.